



Privacy Policy / Data Protection Notice

What is Personal Data?

Personal data relates to a living individual who can be identified from that data. Identification can be by the information alone or in conjunction with any other information in the data controller's possession or likely to come into such possession. The processing of personal data in the UK is governed by the General Data Protection Regulation (the "GDPR").

Who we are and what we need

Lincoln Community Larder will be the 'Controller' of the personal data you provide to us. Our contact details are below. We collect basic personal data about you such as; your name, National Insurance Number, number of adults and children in your family, age of children, e-mail address, postal address and telephone number.

Lincoln Community Larder complies with its obligations under the GDPR by keeping personal data up to date; by storing and destroying it securely; by not collecting or retaining excessive amounts of data; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate technical measures are in place to protect personal data.

Why we need it

We need to know your basic personal data in order to provide you with information about the work of Lincoln Community Larder, our various projects, and the people whose lives are impacted by them. This may, from time to time, include requests for various types of information or support, or informing you of relevant events. We also need the information to offer our services and to resolve irregularities, monitor usage and prevent fraud.

If you support the work of Lincoln Community Larder financially we need

your data to thank you and to process Gift Aid applications or equivalent tax notifications if you are outside of the UK.

We need to communicate with you if you have a particular partnership relationship with Lincoln Community Larder, for example in funding projects, referring clients to our services or receiving referrals from us.

We will not collect any personal data from you that we do not need in order to provide and oversee this service to you.

The legal basis for processing your personal data

Your data is processed under the conditions of Article 6, 1(f) whereby processing is 'necessary for the legitimate interests of the data controller or a third party, except where such interests are overridden by the interests, rights or freedoms of the data subject'.

Lincoln Community Larder processes data for the purposes of keeping its supporters informed about the work of the organisation, its various projects, and the people whose lives are impacted by them. These supporters either have a historical interest in the work of Lincoln Community Larder or have signed up to receive information about the work and consented to the processing of personal data under the terms of our Privacy Statement and this Policy. We do not do mass mailings or cold calling.

It is in the legitimate interests of Lincoln Community Larder to keep supporters informed, encourage volunteering and encourage financial support. We believe that in so doing, supporters feel informed, inspired, connected to, and part of the work of Lincoln Community Larder. Without people and funding Lincoln Community Larder would cease to operate and therefore cease to benefit the lives of vulnerable people in Lincoln.

We do not believe that email and postal communications from Lincoln Community Larder are intrusive as they are infrequent, and an 'opt-out' procedure is included in all mailings.

What we do with your data

Your personal data will be treated as strictly confidential, and all the personal data we process is processed by our Trustees. No third parties

have access to your personal data unless the law allows them to do so. We will only share your data with third parties with your consent. We have a Data Protection regime in place to oversee the effective and secure processing of your personal data.

How long we keep it

Your data will be kept until you notify us that you no longer wish to receive information from us. You can unsubscribe at any time via phone, email or our website. Food vouchers will be kept for a maximum of 4 years.

What are your rights?

If at any point you believe the information we process on you is incorrect you can request to see this information and have it corrected or deleted. You have the right to object to the processing of your personal data. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter. Our Data Protection Officer is Thomas James and you can contact him;

- by post at Lincoln Community Larder, YMCA Annexe, Rosemary Lane, Lincoln LN2 5AR or
- by email at lincolncommunitylarder@hotmail.co.uk or
- by telephone on 07914655460 or 07914655460

If you are not satisfied with our response or believe we are not processing your personal data in accordance with the law you can complain to the Information Commissioner's Office (ICO). You can contact the ICO on +44(0)3031231113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

Further processing

If we wish to use your personal data for a new purpose, not covered by this Policy/Notice, we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.